

# Product Service Agreement Review

Are your product agreements  
**clear, comprehensive,  
& up-to-date?**

**Don't let outdated, incomplete agreements increase your risk!**



As a Financial Institution you probably have a service agreement for each product you sell to your customers or members. Or, maybe you have developed a master agreement that covers all of your products and services in one easy-to-use document. You may have developed these agreements over time from any number of sources, resulting in a compilation that may not be as comprehensive, complete, or up-to-date as required to minimize your institution's liability and risk.

**When was the last time you did a thorough review of your product service agreements?**

**Are you certain they're current with recent changes in:**

- Industry Rules?**
- Federal Regulations?**
- Information Privacy?**
- Fraud Prevention and Detection?**

**Do your agreements clearly assign the liabilities and responsibilities of all parties?**

**Are you protecting your institution's interests while being fair to your customers/members?**

EastPay's accredited expert staff can provide a comprehensive review of your product service agreements including but not limited to ACH Origination, Cash Management Products, Wire Transfers, and Remote Deposit Capture. Based on the product service agreement in question, we assign it to the appropriate staff person experienced in that area. Our final recommendations may be reviewed by our Special Counsel with expertise in payments regulations. And best of all, as with all value-added services provided by EastPay, our pricing is significantly below average industry costs!

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